

# Alberta Medical First Response

## Program Update

### Contacts

**Alberta MFR Program**  
[mfr@albertahealthservices.ca](mailto:mfr@albertahealthservices.ca)  
[www.albertamfr.ca](http://www.albertamfr.ca)  
Toll Free: 1-866-786-1440

**Jim Garland**  
Executive Director EMS Dispatch  
Communications & Deployment  
780.407.4088  
[jim.garland@albertahealthservices.ca](mailto:jim.garland@albertahealthservices.ca)

**Graham Vanderwater**  
Director System Status Management  
403-755-6428  
[graham.vanderwater@albertahealthservices.ca](mailto:graham.vanderwater@albertahealthservices.ca)

**Blaine Barody**  
Manager MFR  
780-638-2458  
[blaine.barody@albertahealthservices.ca](mailto:blaine.barody@albertahealthservices.ca)

**John Hein**  
Strategist MFR  
403-955-9637  
[john.hein@albertahealthservices.ca](mailto:john.hein@albertahealthservices.ca)

**Chad Moore**  
Strategist MFR  
780-809-3571  
[chad.moore@albertahealthservices.ca](mailto:chad.moore@albertahealthservices.ca)

### Common Acronyms

**MFR:** Medical First Response  
**AHS:** Alberta Health Services - responsible for delivery of health  
**AH:** Alberta Health - responsible for health policy  
**AFCA:** Alberta Fire Chiefs Association  
**AUMA:** Alberta Urban Municipalities Association  
**AAMDC:** Alberta Association of Municipal Districts and Counties  
**ACP:** Alberta College of Paramedics

## February 2015

(For the month of January 2015)

### Planned Activities for Reporting Period

- Continue enrolment and implementation with pilot sites
- Continue information sessions with MFR agencies virtually and in-person
- Provide update to remaining EMS operations leadership (Edmonton, Central, Calgary & South Zones)
- Approve & publish updated MFR Program Requirements & FAQ
- Complete review of MFR MCP's for impact of restricted skills confirmation
- Share and publish key messages from scope of practice discussion findings
- Review & update public MFR portal content
- Design and begin testing of PCR submission process and Quality Assurance workflow on MFR portal

### Accomplished Activities for Reporting Period

- Continued test enrolments & implementation with 19 agencies
- Held information sessions with 10 agencies virtually and in-person (Ft. Assiniboine, Saint Isidore, Busby, Provost, Red Deer County, Strathcona County, Parkland County, Stony Plain, Hanna and Special Areas districts)
- Provided updates for EMS operations leadership in Central and Edmonton Zones
- Published updated key messages and program overview to MFR portal
- Completed review of MFR MCP's at SFA, FMR and EMR level and submitted to program Medical Director for approval
- Developed PCR submission process and QA workflow for MFR portal
- Provided status update to AUMA

### Variations from Planned Activities

- Publish updated FAQ document to the web
- Review & update public MFR portal content
- Test PCR submission process and QA workflow on MFR portal



**Planned Activities for Next Reporting Period**

- Present program overview at EMS TeleHealth Rounds Feb 2<sup>nd</sup>
- Continue enrolment and implementation with pilot sites
- Continue information sessions with MFR agencies virtually and in-person
- Provide update to remaining EMS operations leadership (Calgary & South Zones)
- Publish updated general FAQ document to web
- Share updated & approved MFR MCP's at SFA/FMR level
- Complete revision and approval of MFR MCP's at the EMT level
- Publish key messages from scope of practice discussion findings
- Review & update public MFR portal content
- Schedule update meeting for MFR Zone Leads
- Publish MFR key messages and program overview document on ahsems.com for frontline EMS awareness
- Test PCR submission process and Quality Assurance workflow on MFR portal