

Address-Specific Exceptions in MFR Response Plans

Some MFR Agencies have identified specific facilities in their service area where they do not wish to automatically respond to medical events. The facility may already have medical personnel on-site or other factors where automatic MFR response may not be beneficial (e.g. RCMP detachment, correctional institution or some Long Term/Seniors Care Centres). An address-specific exception can help decrease MFR responses to facilities where assistance may not routinely be required.

MFR Agencies cannot customize response plans for a specific site. The address exception means medical calls will not be automatically sent to the MFR Agency, while fire-rescue calls will. Manual activation of MFR by EMS on-scene is still possible at these sites if deemed necessary.

Please consider the following points when requesting an address-specific exception:

1. Definition of a specific address: all locations/buildings associated with the address defined will be included in the exception
2. Only medical events will be omitted from the response plan: subscribed fire rescue events will continue to be notified
3. Exceptions apply 24/7: it is not possible to filter these by variables other than the address
4. Manual MFR requests are still considered within the context of the agency plans, including requests for lift assists, etc.
5. Types of facilities that are considered include settings where facility staff are trained and equipped to deal with medical emergencies until EMS arrives. Examples may include but are not limited to: police holding cells, correctional facilities, ski hills, health facilities, and certain long-term/senior care sites.
6. Regular private residences and a range of multiple addresses are not eligible for an address-specific exception

Contact the MFR team at MFR@ahs.ca for more information about address-specific exceptions.