



Alberta Health  
Services

# Equipment & Product Advisory

Important information for medical device users

## EQUIPMENT INFORMATION

### Stryker Physio-Control LIFEPAK 15

2019 February 8

Ref: 2019FEB08-E-STR



## Equipment & Product Advisory

Device Correction

### ZONES/Sites

- Clinical Areas Affected

#### PROVINCIAL

Provincial EMS

#### NORTH ZONE

Athabasca Healthcare Centre  
Cold Lake Healthcare Centre  
Slave Lake Healthcare Centre  
Whitcourt Healthcare Centre  
Northern Lights Regional Hospital

#### EDMONTON ZONE

Edmonton Remand Centre  
Strathcona Community Hospital

#### CENTRAL ZONE

Drumheller Health Centre

#### CALGARY ZONE

Disbury District Health Centre  
Foothills Medical Centre  
South Health Campus

#### SOUTH ZONE

Fort MacLeod Healthcare Centre  
Medicine Hat Regional Hospital

- ER / ICU
- EMS
- Code Teams

### ISSUE

Stryker reports that LIFEPAK 15 Monitor/Defibrillators may experience a lock-up condition, i.e., be unresponsive, after a defibrillation shock was delivered. Specifically, a blank monitor display with LED lights on, indicating power to the device, but no response in the keypad and device functions, may occur. This has the potential to delay delivery of therapy, which has the potential for serious injury or death. Stryker has received 58 complaints reported globally for this issue. Troubleshooting steps are provided if this lockup condition occurs during patient use, while awaiting Stryker field corrections (estimated completion December 2019).



### ACTION

Ensure all users are aware of this problem and review the vendor notice (attached). Consider printing and keeping a copy of the General Troubleshooting Section (pp. 10-18) of the LIFEPAK 15 Monitor/Defibrillator Operating Instructions with each device.

Continue to use to use your LIFEPAK 15 Monitor/Defibrillator until the device can be corrected by Stryker before December 31, 2019.

**Follow the steps in the General Troubleshooting Section (pp 10-18) if the lockup condition occurs during patient use, and report the incident:**

- Press and hold **ON** until the LED turns off (~5 seconds). Then press ON to turn the device back on.
- If the device does not turn off, remove both batteries and disconnect the device from the power adapter, if applicable. Then reinsert batteries and/or, reconnect the power adapter, and press **ON** to turn the device back on.
- A. Hospitals:** Contact your local Clinical Engineering Team and/or your local Stryker/Physio-Control Representative to report the issue.  
**B. EMS:** Contact your immediate supervisor, exchange the device, and consider a RLS report. Email: [EMS.EquipmentandMedicalSupplies@ahs.ca](mailto:EMS.EquipmentandMedicalSupplies@ahs.ca)

Complete and return the E&P Advisory Response Form to [ep.advisory@albertahealthservices.ca](mailto:ep.advisory@albertahealthservices.ca) or fax# 403-955-9981. If you are not a user of these products, no response is required.

